

## **Gestão por Processos (Portuguese Edition)**

Saulo Barbará



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Tentar corrigir erros ou solucionar problemas em curto espaço de tempo é um equívoco muitas vezes cometido. O livro organizado por Saulo Barbará mostra um caminho em que a aplicação da Gestão da Qualidade na empresa anda junto à cadeia produtiva e tem por objetivo uma melhoria contínua da qualidade e sua correspondente gestão por processos a partir dos processos organizadores e suas formas de modelo e gestão. Embasada no conceito de administração científica de Taylor, a obra é uma excelente fonte de consulta para profissionais, professores e estudantes de administração, gestão de qualidade, engenharia de produção, engenharia de software e para todos que quiserem se familiarizar com uma maneira mais eficaz de gerenciar qualquer negócio, além de entender e praticar a gestão por processos.

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