



Coping with Chaos: Seven Simple Tools

Glenda H Eoyang Ph.D.



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Are you faced with rapid change, unexpected consequences, and unpleasant surprises? You're not alone. In these times of massive interdependence, economic disruption, technological transformation, and globalization, traditional tools and techniques often magnify or mask problems rather than solving them. This book is a down-to-earth, practical introduction to human systems dynamics-where complexity science meets organizational practice. These simple ideas are far from simplistic! You can use insights from Coping with Chaos to: * recognize chaotic patterns * use the energy of chaos for positive change * apply lessons to stories and case studies Who should read this book? Anyone who wrestles with unpredictable and uncontrollable people challenges. OD practitioners will find it a powerful aid in seeing and influencing client systems. Supervisors and managers will see ways to understand and shape employee performance. All will see new ways to deal with old problems.

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